Healthcare

Hospitals ExperienceOur medical transcription personnel (MTs) have over 15 years' experience transcribing for all hospital departments. They include, but are not limited to:

- Cardiology
- Dentistry
- Dermatology
- Emergency Room/ Urgent Care
- Gastroenterology
- ICU
- Mental Health
- Nephrology
- Neurology

- Opthalmology
- Oncology
- Orthopedics
- Pathology
- Pediatrics
- Podiatry
- Radiology
- Surgery
- Urology

 Knowledge, Quality and GuaranteeOur MTs are up-to-date on all advanced medical terminology. We work directly with the Medical Records Department to customize templates for your facility's transcription needs. We have a guaranteed 24-48 hour turnaround time for all general transcription. For time-sensitive departments, such as Radiology, Pathology or Emergency Room, turnaround times are customized to your needs. General turnaround times can be adjusted for individual reports as needed. Author InterfaceYour healthcare providers using the Bureau’s Crescendo dictation/transcription system have a variety of options to select from when dictating reports. For those who choose to use a standard telephone, toll-free numbers are provided without additional charge. Others may find it more convenient to use a Bureau-provided portable digital handheld unit. Once the provider has completed his or her dictation, the unit is simply placed in a docking station connected to a computer and voice files are then transferred securely to the Bureau’s Crescendo dictation bank and are immediately available to transcription staff. The portable dictation device allows the dictator to optimize their time spent dictating patient records. DistributionThe finished transcription can be delivered by printing from a dedicated computer at your facility, e-mailed via a secure encrypted e-mail, or uploaded to your health information management system. Our administrative staff has a minimum of 10 years' experience in text integration and is up-to-date with all the latest technology and word-processing systems.SecurityOur corporate security policy ensures that our systems, networks and data are safe and available. Employees work within the framework of an encrypted, streamed environment. This means that sensitive data is only stored in our secure Class III data center. When you entrust the Bureau with your data, you can rest assured that all access is protected, meticulously documented (logged) and relevant. Bureau systems are fully HIPAA compliant and a complete history of access to records is immediately available for all processed work.