

Healthcare

Urgent Care Experience Our medical transcriptionists (MTs) have over 15 years' experience transcribing all aspects of the medical field. We provide the highest quality transcription product. **Knowledge, Quality and Guarantee** Our MTs are up-to-date on all advanced medical terminology. Turnaround times are guaranteed and customized to your needs. We work directly with the Urgent Care staff to assure our transcription meets their needs as well as industry standards. **Author Interface**Your healthcare providers using the Bureau's Crescendo dictation/transcription system have a variety of options to select from when dictating reports. For those who choose to use a standard telephone, toll-free numbers are provided without additional charge. Others may find it more convenient to use a Bureau-provided portable digital handheld unit. Once the provider has completed his or her dictation, the unit is simply placed in a docking station connected to a computer and voice files are then transferred securely to the Bureau's Crescendo dictation bank and are immediately available to transcription staff. **Distribution** The finished transcription can be delivered by printing from a dedicated computer at your facility, e-mailed via a secure encrypted e-mail, or uploaded to your electronic medical record system. Our administrative staff has a minimum of 10 years' experience in text integration and utilizes the latest technology and word-processing systems. **Security** Our corporate security policy ensures that our systems, networks and data are safe and available. Employees work within the framework of an encrypted, streamed environment. This means that sensitive data is only stored in our secure Class III data center. When you entrust the Bureau with your data, you can rest assured that all access is protected, meticulously documented (logged) and relevant. Bureau systems are fully HIPAA compliant and a complete history of access to records is immediately available for all processed work.